



- Our clinic will begin to selectively open to client/patients. We will ask you to remain in car until a team member directs you otherwise.
- **All patients must be scheduled for an appointment.** Walk-ins will not resume until this pandemic is over. All cats must be in a carrier and all dogs must be on a secure leash with a properly fitted collar.
- We are currently open **Monday through Saturday.**
- **To schedule an appointment** please call 330-644-4700. If you are unable to get ahold of someone please leave a clear message with your full name, pets name, brief reason for visit, and a telephone number and we will get back to you.
- Appointment priority will be given to ill and injured patients. At this time toe nail trims, anal glands, and sanitary grooming will be without owner.
- **All forms of payment are** accepted at this time. Care Credit can be phone or via the CareCredit APP.
- **Medications and Prescription Diets** can be picked up at the clinic, however we still prefer use of our [Home Delivery](#) service if possible to limit exposure risks. All medication refills at the clinic must be called in and paid for ahead of time.
- **Euthanasia** services are reserved for current clients/patients at our facility, although [MedVet](#) and [Metropolitan](#) are both still offering this service.
- **Emergency** - If your pet is in need of immediate care both [MedVet](#) and [Metropolitan](#) are available 24/7.

Thank you for your patience and understanding during these difficult times.



Appointment Instructions

1. ***Upon arrival please call 330-644-4700*** and follow the prompts and reception will get you checked in.
2. One of our assistants will then take medical history via the car side; please stay in your vehicle and our team will bring your pet(s) into the clinic building.
3. Please ***do not leave*** our parking lot while we are working with your pet.
4. During the visit we ask that you ***please wait in your vehicle and answer phone when called – the caller ID will show up Buckeye Vet Clinic 330-644-4700.***
5. Once the exam is completed on your pet(s) our DVM's will call you to discuss the findings, recommendations, medications, etc.
6. ***Payment will be as described above.***
7. Your pet(s), medications, and receipt will be brought to you.

Please note that patients arriving more than 15 minutes late to their appointment will need to be rescheduled.